Acceptable Use Policy

By using our services, you agree to abide by this Acceptable Use Policy in conjunction with our standard Terms of Service and Privacy Policy. The terms used in this Acceptable Use Policy are defined in the Terms of Service.

A. Credits and Changes
   a. Customers purchase credits to use our services; typically, 1 credit equals 1 verified email, but different services may have varying charges.
   b. We reserve the right to remove credits without issuing a refund if we believe a user is breaching our Terms of Service.
   c. We may change the definition or value of a "credit" at any time, including adjusting charges for new services.

B. Service Accuracy and Compliance
   a. There are no guarantees regarding the accuracy of emails or the service in general.
   b. When using our services, Customers must comply with all applicable laws and regulations, such as those related to sending cold emails, including the GDPR, UK, US and EU laws, as well as the laws of the country the receiver is located in.
   c. Customers are responsible for shielding us from liability arising from their use of our provided emails to the maximum extent possible.
   d. Our services are to be used for business-to-business communication only.

C. Website Interaction
   a. Customers should interact with our website only through the provided user interface or API; scraping is prohibited.
   b. Sometimes free trial credits are offered upon signup, subject to our automated fraud detection systems; there is no guarantee that customers will receive a free trial.

D. Data Sharing and Compliance
a. Customers agree that we may share their data (name, email, address) with individuals whose emails they have searched for upon request and with other parties at our discretion.
b. Customers are responsible for their own GDPR compliance and should refer to our Privacy Policy for more information on our data handling practices.

E. Selling and Sharing Email Data
   a. Customers must not create or sell email lists using our services.
   b. Customers should not store emails for later use; our server should be queried each time their customers search for an email.
   c. Customers should not disclose that emails come from our service when sharing data with third parties.

F. API Usage
   a. Customers are responsible for all API usage, including any requests made by their users or through their applications, as if they were directly using the Service themselves.
   b. API keys should be rotated if there is a risk of unauthorized access or disclosure.
   c. API keys must never be used from a client (webpage) and should be used from a server to ensure security.

G. Browser Extension and Third-Party Website Compliance
   a. Customers using our browser extension are responsible for compliance with the Terms of Service of any website they interact with, such as LinkedIn.
   b. Customers acknowledge that we are not affiliated with LinkedIn or any other website, and our services are provided “as is.”
   c. Customers are responsible for any consequences, including blocked usage or legal action, resulting from non-compliance with third-party website terms.

If you have any questions or need clarification about the Acceptable Use Policy, please contact us at legal@anymailfinder.com.